

Deaf consumers are limited in their choices on so many levels in so many areas of their lives. This can be frustrating, but also can mean the difference between life and death. Limiting access to VRS services is one of those areas that goes way beyond frustrating to dangerous in the case of an emergency. In this new field there is only a limited number of interpreters and consumers often have to wait for a VRS interpreter to become available to place a call. Would you want your loved one put on hold when they are trying to call 911? Provide access.